

WARRANTY STATEMENT - T SERIES**IBC Technologies****LIMITED WARRANTY INFORMATION**

IBC warranty obligations are limited to the terms set forth below:

IBC warrants to the original purchaser that this product will be free of manufacturing defects in material and workmanship for a period of one (1) year from the original purchase date, or eighteen (18) months from IBC's original invoice, whichever expires first. The original purchase date as used herein shall mean the date stated in the vendor's original invoice.

IBC will, at its option, repair or replace this product without charge if it is found to be defective during the limited warranty period specified above. If IBC chooses, at its discretion, to replace any product for which there is a valid warranty claim, IBC shall replace the product with the same model or, if such model is not available, with a model which is, in IBC's reasonable judgment, the nearest compatible model available at the time of replacement. Note that each purchaser is limited to one (1) product replacement during the warranty period of the original claim.

NOT UNDER COVERAGE BY THIS WARRANTY

This limited warranty covers defects encountered in normal use of the product while operating according to the specifications set forth by IBC. The warranty is void and shall not apply to the following, including, but not limited to:

1. The failure or malfunction results from improper or negligent operation, abuse, misuse or maintenance or unauthorized alteration.
2. Malfunctions resulting from, or repairs necessitated by, uses of the product for purposes other than that for which it was designed, or resulting from flood, fire, wind, lightning, freezing, or any other natural disaster, an act of God, an act of destruction, theft, or accident.
3. Damages to the product that occur during shipment.
4. Damages caused by improper or faulty installation.
5. Products exposed to corrosive elements harmful to the structural integrity and durability of the product.
6. Products installed outside of Canada and the United States.

IBC shall not be liable for any direct, special, incidental, or consequential damages caused by the use, misuse, or inability to use this product. IBC is under no legal obligations to rectify, including but not limited to, lost profits, downtime, goodwill, damages to or replacement of equipment and property. Purchaser assumes all risk and liability for loss, damage or injury to purchaser and purchaser's property and to others and their property arising out of the use, misuse or inability to use this product. This limited warranty shall not extend to anyone other than the original purchaser of the product.

MAKING A WARRANTY CLAIM

To file a claim under this warranty, the purchaser must do the following during the warranty period: Before returning the product to IBC for warranty service, the purchaser must complete the Warranty Claims Form (attached) and fax it to IBC USA at (920) 783-8340 or CANADA at (604)877-0295). Upon preliminary assessment of the claim, IBC will send the purchaser a Request for Inspection Form, along with an Inspection Tag and a Return Merchandise Authorization (RMA) number. The Inspection Tag and RMA number must be clearly displayed and attached to the product on its return to IBC before it can be processed. Proper packing of the product in the original container, or equivalent, is the responsibility of the purchaser. This warranty does not cover expenses or labour for disassembly, removal, shipment, reassembly or reinstallation; the purchaser will be responsible for such costs.

IBC RESERVES THE RIGHT TO CHANGE SPECIFICATIONS OR DISCONTINUE MODELS WITHOUT NOTICE.

X WARRANTY CLAIMS FORM

IBC WARRANTY CLAIMS FORM

IBC warrants this product against defects in materials and workmanship for a period of one (1) year from the original purchase date, or eighteen (18) months from IBC's original invoice, whichever expires first. The original purchase date as used herein shall mean the date stated in the vendor's original invoice. Should the product fail to perform according to the specifications set forth by IBC during the warranty period, IBC will repair or replace, free of charge, the products that it finds defective.

If you wish to make a warranty claim, please complete this form. Incomplete forms will not be processed. To make multiple claims, please fill out one form for each individual unit.

Name: _____
 Company: _____
 Address: _____
 Telephone: _____ Fax: _____

Product Information:

Model Name: _____
 Serial Number: _____
 Purchased From: _____
 Vendor Invoice # : _____
 Vendor Invoice Date: _____
 IBC's Quotation # : _____ (if applicable)

Comments:
 (indicate source/symptoms of defect)

Product Operating Conditions:

	Tube Side	Shell Side
Temperature In <input type="checkbox"/> °C <input type="checkbox"/> °F		
Temperature Out <input type="checkbox"/> °C <input type="checkbox"/> °F		
Flow <input type="checkbox"/> kg/s <input type="checkbox"/> USGPM		
Operating Fluids		

For pool use, please complete the following table:

<i>Chemical</i>	<i>Levels</i>
Free Chlorine	
pH	
Calcium Hardness	
Alkalinity	
Total dissolved solids	
Bromine	
Copper	
Chloride	
Other (specify)	

Thank you for your assistance. Please fax this form back to IBC. You will be contacted once the information has been reviewed.

IBC FAX NUMBER

CANADA (604)877 0295 USA (920) 783-8339